

Guarantee arranged | VZR Garant

This booking is covered by the VZR Garant guarantee scheme. The terms and conditions of this guarantee scheme can be found on the website of VZR Garant. Sailing Charter Thalassa BV therefore provides the protection required by law that enables it to refund you and, if transportation is included in the travel package, to repatriate you in the event of insolvency. You can find more information about VZR Garant at www.vzr-garant.nl/en.

The combination of travel services offered to you constitutes a travel package within the meaning of the Package Travel Directive (EU) 2015/2302 [if a travel package is involved]. This means that you are entitled to make claims under all EU legislation applying to travel packages.

In order to meet its statutory obligation to provide a guarantee, Sailing Charter Thalassa BV uses VZR Garant for all travel packages. VZR Garant is a recognised guarantee scheme.

If Sailing Charter Thalassa BV should become financially insolvent before the end of your booking, VZR Garant will, depending on the situation, ensure that you get your booking payment back, are able to continue with your booking, or are repatriated. You can find the conditions for the guarantee scheme on VZR Garant's website (www.vzr-garant.nl/en).

Sailing Charter Thalassa BV has therefore protected itself against insolvency through VZR Garant. If services are not provided by Sailing Charter Thalassa BV due to insolvency, you can contact VZR Garant, which has its offices at Torenallee 20, 5617 BC Eindhoven, Netherlands, by sending an email to info@vzr-garant.nl or by calling +31 (0)85 13 07 630.